

Information about warranty & returns

Returns

You have the right to cancel your order up to 14 days after receipt without giving any reason. After cancellation you have another 14 days to return your product. You will then be credited the full order amount including shipping costs. Only the costs for returning from your home to the webshop are for your own account. If you make use of your right of withdrawal, the product will be returned to the entrepreneur with all accessories supplied and - if reasonably possible - in the original condition and packaging. To exercise this right, please contact us at info@brightlittlethings.nl. We will then refund the order amount due within 14 days after registration of your return, provided the product has already been returned in good order.

Guarantee

1. A warranty period of 2 years applies to our products. This period does not apply in case of improper use. The use of our pulse switches is important here, see our instruction video on the website. If the pulse switch is pressed out of the pulse (internal mechanism dislocated), the warranty does not apply. Then there has been improper use (pressing the pulse too hard). We are happy to receive the defective product back. Then we can also assess whether there is improper use.
2. Corrosive and perfumed products (including cleaning vinegar and lemon) can affect the surfaces of our products. Preferred to clean it with a soft cloth and water with a neutral cleaning product.

Identity:

Bright Little Things;

Keizersgracht 276, 1016 EW Amsterdam;

+31(0)629590996

info@brightlittlethings.nl

KvK-nummer: 69127069

Btw-identificatienummer: NL8577.47.721.B01

Model withdrawal form

(only complete and return this form if you wish to revoke the agreement)

— Aan

Bright Little Things;

Keizersgracht 276, 1016 EW Amsterdam d
info@brightlittlethings.nl

— I hereby confirm you that I am withdrawing from our contract for the sale of the following goods:

— Date ordered (DD-MM-YYYY) :

— Ordernumber :

— date received (DD-MM-YYYY):

— Name buyer:

— Adress buyer:

— IBAN Accountnumber:

— Signature buyer (Only in paper)

— Date (DD-MM-YYYY):